

Information from the Student Accounts Office

Tuition & Fee Bills

- ❖ Bills are sent to the student's UNC Asheville email account. If the bill needs to be sent to another individual, such as a parent or guardian, the student is responsible for forwarding it to that person.
- ❖ The bill only reflects completed financial aid and courses the student is registered for at that time the bill is generated.
- ❖ Any amount not covered by financial aid or scholarships must be paid by the due date.
- ❖ Schedules may be dropped if payment is not received by the due date. Watch UNCA email for billing reminders and warnings.
- ❖ Billing and Due Date Schedule (Approximate):

Term	Email Bill Date	Due Date
Fall	July 10 th	August 1 st
Spring	November 22 nd	December 15 th
Summer	April 20 th	May 20 th

Payment Methods

- ❖ Students can pay by cash, check, or money order in the Student Accounts Office.
- ❖ Credit/debit card and electronic check (ACH) payments can only be made online through ePayment in OnePort. We accept all major credit cards. A 2.85% transaction fee (minimum of \$3) is charged for credit/debit card payments. ACH payments do not have a transaction fee.
- ❖ Students can view their student account activity on ePayment in real time. They can also setup a bill payer as an authorized user which will allow them to view the student account activity, the balance, and make payments online.

Nelnet Payment Plan

- ❖ UNC Asheville only offers payment plan options through Nelnet.
- ❖ The monthly payment plan allows the student or bill payer to pay the balance over 4 or 5 months each semester (3 months for summer).
- ❖ The plans begin on July 1st for fall and December 1st for spring; you should register in the plan no later than the due date for the semester.
- ❖ It is the student's responsibility to verify that the payment plan will cover the balance.
- ❖ There is a \$47 enrollment fee per semester to setup a payment plan; the plan does not accrue interest charges.
- ❖ The phone number and website for TMS is 800-722-4867 and <https://unca.afford.com/>.

State Prepaid Plans and 529 Plans

- ❖ UNC Asheville accepts most state prepaid plans such as Florida Prepaid, Alabama PACT, etc.
- ❖ Students should inform Student Accounts that they have a state prepaid plan by emailing studentaccounts@unca.edu.
- ❖ Students need to notify the prepaid plan that they will be attending UNC Asheville.
- ❖ Students can reduce the bill for the amount the prepaid plan will cover. The remaining balance is due by the due date.
- ❖ Students/families need to review their 529 plan to see what is needed to process the payment. Payment expected by regular due date.

Outside Scholarships

- ❖ Students should send a copy of the scholarship award letter to the Financial Aid Office.
- ❖ Outside scholarships are not reflected on bills until the funds are received at UNC Asheville.
- ❖ Students can reduce their bill for outside scholarships that are not showing on the bill.
- ❖ Outside scholarships are split between the fall and spring semester unless specifically designated for either semester.

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2019/20 Cost Worksheet

IN STATE Student* (Charges per Semester)	
Tuition	\$2,061.00
Required Fees	\$1,554.25
Residence Hall*	\$2,723.00
Meal Plan	\$2,107.00
Orientation (Fall only)	\$150.00
Deposits (Fall only)	-\$300.00
TOTAL	\$8,295.25
Health Insurance	\$1,313.50
TOTAL with Insurance	\$9,608.75

OUT OF STATE Student* (Charges per Semester)	
Tuition	\$10,735.00
Required Fees	\$1,554.25
Residence Hall*	\$2,723.00
Meal Plan	\$2,107.00
Orientation (Fall only)	\$150.00
Deposits (Fall only)	-\$300.00
TOTAL	\$16,969.25
Health Insurance	\$1,313.50
TOTAL with Insurance	\$18,282.75

*Rates are subject to change by the General Assembly.

*Residence Hall rate listed above is for a standard double room.

*Fixed Tuition Program – Continuously enrolled in-state students will have the same tuition for 8 semesters.

For more information review <https://studentaccounts.unca.edu/fixed-tuition-program>

Release of Information

- ❖ FERPA guarantees certain rights for students and eligible parents regarding access to, confidentiality of, and correction of the student's education records. See <https://registrar.unca.edu/protection-student-records> for additional information.
- ❖ In most cases UNC Asheville cannot discuss a student's account without the student's permission.
- ❖ Students need to set up a PROXY if they would like for UNC Asheville to disclose their account details to an individual, such as parents or guardians, which they designate. Students can set up the PROXY online through OnePort.
- ❖ The website on how to setup a PROXY is <https://registrar.unca.edu/proxy-access-online-ferpa-release>.
- ❖ Students can setup an Authorized User in ePayment to allow an individual to make payments and view account activity online.

Refunds

- ❖ Refund checks are available on or around the first day of classes.
- ❖ Electronic Refunds (eRefunds) can be setup through ePayment in OnePort to receive the refunds earlier directly into their bank account.
- ❖ An email is sent to the student's UNCA email address when their refund check is available for pickup.
- ❖ Refunds which have not been picked up within two weeks are mailed to the student's address on file.

Books

- ❖ Books are purchased by the student and are not included on student's account. This is an out of pocket expense.
- ❖ The student's financial aid refund check can be used to purchase books after it is picked up.
- ❖ UNC Asheville offers a limited bookstore advance for students who have completed all of their necessary Financial Aid requirements and have an anticipated credit balance at the time that bills are generated in July and November. The Bookstore Advance Program is by invitation only to those students who meet all of the qualifications. See our website for additional information.

Health Insurance

- ❖ All degree seeking students taking 6 or more credit hours are required to have health insurance coverage. Students can have their own insurance or be covered under a family insurance policy.
- ❖ Students must go to <http://studentbluenc.com/#/unca> to apply for a health insurance waiver if they have their own policy and do not want the Student Health Insurance. **The health insurance waiver is due within the first 3 weeks of the semester.**
- ❖ If you don't waive out of the insurance requirement, you will be automatically enrolled in the Student Health Insurance and will be required to pay for the insurance regardless if you have your own insurance.

Contact information: studentaccounts@unca.edu or 828-251-6664